



**California Council for Excellence
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FOR IMMEDIATE RELEASE

California Council for Excellence Announces 2011 Award Winners

LOS ANGELES – December 22, 2011 – The California Council for Excellence (CCE) today announced the 2011 recipients of the California Awards for Performance Excellence (CAPE)[™] Eureka and Prospector awards.

Administered by CCE, the CAPE[™] program guides California organizations to maintain competitiveness by promoting continuous improvement. The CAPE[™] Eureka Award is the top-level award; the applicants are evaluated through a full, 50-page application and a weeklong site visit, based on the requirements of the 7-category Baldrige Criteria for Performance Excellence. The Prospector Award applicants submit a 25-page application, also using the same Criteria. This year's winners include:

Eureka Gold

- Children's Hospital of Orange County – Orange, Calif.
- Sutter Davis Hospital – Davis, Calif.

Eureka Silver

- City of Los Angeles Community Development Department – Los Angeles, Calif.
- Kaiser Permanente Riverside Medical Service Area – Riverside, Calif.
- Providence Holy Cross Medical Center – Mission Hills, Calif.
- VA Palo Alto Health Care System – Palo Alto, Calif.

Eureka Bronze

- Desert Regional Medical Center – Palm Springs, Calif.
- Family Health Centers of San Diego – San Diego, Calif.
- Los Angeles Convention Center – Los Angeles, Calif.

2011 CAPE™ Winners Announced

Prospector

- Barrio Action Youth and Family Center – Los Angeles, Calif.
- Canoga Park FamilySource Center – Canoga Park, Calif.
- Central City Neighborhood Partners, Westlake/Pico-Union FamilySource Center – Los Angeles, Calif.
- Coalition of Mental Health and Professionals, Inc. – Los Angeles, Calif.
- El Centro De Ayuda, Boyle Heights FamilySource Center – Los Angeles, Calif.
- Scripps Health – San Diego, Calif.
- South Valley FamilySource Center – Van Nuys, Calif.
- Watts FamilySource Center – Los Angeles, Calif.
- West Los Angeles FamilySource Center – Los Angeles, Calif.

Sutter Davis Hospital has received four Eureka Awards since 2008, and has most recently received back-to-back Gold-level Awards. “Sutter Davis is only the second organization to be awarded twice with the Gold-level Eureka Award since the inception of CCE, nearly 20 years ago,” said MaryAnn Pranke, CCE Executive Director. “I extend a heartfelt congratulations to Sutter Davis, as well as all of the 2011 CAPE™ winners.”

The 2011 award recipients will be formally honored at CCE’s 18th Annual Best Practices and Awards Conference, *Celebrating Excellence 2012*, at Disneyland’s Paradise Pier Hotel, Anaheim, Calif., on May 1 and 2. The CAPE™ Awards will be presented to these winners during the luncheon on Wednesday, May 2.

Brent Duggleby, Chair of CAPE™ Council said “The accomplishments of our winners exemplify the superior performance and sustainability that is possible from California's various industries. The winners at each one of these award levels demonstrate a passion for excellence that is driving them to achieve prominence in each of their sectors. Californians can take pride in the accomplishments of these world-class organizations.”

Founded in 1992, the California Council for Excellence is a nonprofit foundation dedicated to helping California-based organizations achieve world-class results through the principles and criteria of the Baldrige Performance Excellence Program. The organization oversees programs such as CAPE™ and CTEA, as well as the Governor’s Award for Excellence and the United States Productivity Award.